



# Repair shipping form

Please enclose this shipping form with all \* marked information form into your repair submission. Furthermore please send this shipping form to **orders@sinusmess.de**.

Please pack your devices properly in a double-walled cardboard box. Carriage forward shipments will be returned to the sender without repair.

We cannot guarantee the preservation of storage contents (on instrument hard drives). Please back-up your data prior to shipment! Of course, we will always try to preserve your settings and measurement data.

## Customer Information

Company \*

RMA-Number \*

Surname \*

First name \*

E-mail \*

Phone \*

Department

Serial No \*

Software Version \*

**Fault description & delivered items \***

If the diagnosis of a submitted device does not reveal faults or if the fault was caused by incorrect operation or the failure to follow the operating instructions, the fixed fee of EUR 65 plus return shipment will still be invoiced.